

QUALITY POLICY

N & P Contracting is an electrical contracting company established in 2004. We complete works in a wide variety of areas ranging from commercial and industrial electrical projects to hazardous areas. Considering our purpose and context, the organisation recognises the importance of quality management in relation to our activities, products and services. As such, the company wishes to manage quality systematically in order to support its strategic direction, whilst committing to satisfying applicable requirements, including those of customers, statutory and regulatory requirements, and self-imposed requirements.

To this end, N & P Contracting has implemented an Integrated Management System (IMS) which includes the requirements of ISO 9001:2015. Via this system, N & P Contracting sets IMS objectives, including quality objectives, around which its system is based. Objectives relate to the organisation's commitment to satisfaction of applicable requirements, including the following specific commitments:

- Providing exemplary service to clients
- Operating efficiently
- Complying with project deadlines
- Achieving and improving customer satisfaction

These objectives are set and reviewed for achievement at the Management Review, and are recorded in the organisation's current Objectives Register via the IMS.

N & P Contracting commits to continually improving its IMS via maintenance and improvement activities, including achievement of objectives, management reviews, internal audits, and the Improvements Procedure¹.



Paul Gregory
Managing Director



Neil McBrearty
Managing Director